



REFUND AND CANCELLATION POLICY

What if I need to cancel my retreat?

If you're thinking about canceling, we'd love to talk. We have some great options that may save you money and help you take that retreat of your dreams.

If you're over 60 days away from departure, switching to another trip is easy! Simply send us an email, and move your payment balance over to another trip of your choice – this could be a Group retreat or a private retreat.

All retreats cancelled less than 60 days before the confirmed departure dates are subject to our cancellation policy.

Cancellation Policy

If you do need to cancel, here's a summary of the cancellation fees you can expect:

All deposits and payments are non-refundable. However, your payments are protected when cancelling – you can always hold your payments as a credit or transfer to a future retreat of your choice when making a cancellation.

Payments made after your deposit:

Cancellations within 30–60 days of your departure date are subject to a 50% cancellation fee of the total amount paid after the deposit. The remaining 50% balance will be applied as a credit towards a future retreat.

Cancellations made within 30 days of the scheduled departure date or less are subject to a 100% charge of the total amount paid after the deposit.

What if I cancel my retreat before the 60 days notice?

The company shall hold credit for one year only. If a client cancels a trip where applicable (60 days prior to the trip start date), the credit is valid for 1 year only from the date the trip is canceled.

Travel Protection

Part of traveling like a pro means having insurance, just in case.

Why? A small price can save you thousands (if not tens of thousands) of your hard-earned dollars, that's why!

Be sure to purchase travel insurance for your upcoming trip to protect against medical emergencies, trip cancellation, lost baggage and more depending on the policy you purchase. Travel Protection is peace of mind, so the only thing you need to think about is how awesome your trip will be.

Can I cancel my private retreat if accomodation is booked?

When you make payments towards your retreat we, in turn, make payments for your hotel/villa, activities and more. If you need to cancel or change the dates of your private retreat, the first thing our team will do is reach out to the relevant hotels and vendors to request a date change or refund.

Please note that we have limited control over the policies of each vendor and some may be more flexible than others, in any case, we will do our best to negotiate on your behalf. If you cancel a private retreat after accomodation has already been booked and paid for, you will be liable for any applicable cancellation terms. We typically negotiate to transfer these balances to a future date to avoid any such costs. Hotel and vendor policies vary reach out to us for more information.

How do your payment plans work?

You can choose to pay all at once or opt in to pay a deposit first then make the rest of the payments after.

What happens if I miss a payment?

We understand that some months can be more challenging than others. If you need to skip a payment, simply email us and resume your monthly payments when you're able.

If you miss two consecutive payments, we'll send you a reminder, as it's important to keep up with regular contributions toward your retreat. However, missing two payments in a row without notice may result in removal from your trip.

To avoid cancellation fees, make sure all payments are completed at least 30 days before your retreat. If you need to transfer your balance to a new retreat, just reach out at least 60 days before your scheduled dates—we're flexible and happy to help!

How do I transfer my balance to a new retreat?

We'll help you switch retreats!

When you are ready, simply send us an email confirm and your account will be adjusted to reflect the new retreat details.

Visas, health requirements and passport.

It is the retreatant responsibility to ensure you are in possession of all necessary travel and health documents before departure. The costs incurred in obtaining such documentation or in meeting any health procedures or requirements are not included in the quoted cost of the retreat, and each retreatant must individually pay all such costs.